

BUTTERFLY JAZZ INTUITIVE ARTS LLC
Return & Exchange Policy for Digital Goods and Services

At Butterfly Jazz Intuitive Arts LLC (operating as Tamara Zenobia), we strive to ensure our clients have an inspiring and fulfilling experience with our digital products and intuitive services. However, due to the nature of digital goods and services, all sales are generally final. Please review the following guidelines regarding returns, refunds, and exchanges:

Refunds for Services

Refunds are not provided for intuitive services that are not canceled at least **24 hours before** the scheduled appointment time. Cancellations made less than 24 hours before the service appointment will not be eligible for a refund.

Exchanges & Replacements for Digital Goods

For digital goods (such as downloadable files or e-books), we offer replacements or exchanges if the files are damaged or inaccessible. If you experience an issue accessing or downloading a file, please contact us at **tamarazenobia@gmail.com** within **7 days of purchase** with your order information, and we will work to resolve the issue.

General Policy

All sales of digital goods are final and non-refundable. We recommend ensuring compatibility and access requirements before completing your purchase. For any questions about the suitability of our offerings, please contact us before making a purchase.

Contact Us

If you have any issues or questions, please feel free to reach out to us at:
tamarazenobia@gmail.com

Thank you for your understanding and for supporting *Butterfly Jazz Intuitive Arts LLC*.